



Unity Telecom is a full service communications company, providing consulting, design, implementation and support for best of breed IP based business communication solutions.

Through our own offices and strong alliance partnerships with certified resellers, we are able to serve businesses of all sizes, throughout Canada and the United States.

Our satisfied customers represent a wide variety of industry sectors, from single site small businesses, to the fortune 500.

Unity's suite of solutions from world leading manufacturers allows us to match the most effective solutions to the needs of any business.

Unity solutions provide mobility, simplicity, and productivity by allowing users to access business communication systems using IP softphone, wireless (Cellular), voice mail, fax, e-mail, contacts, calendars, and corporate server information. You access and act upon your information anytime and anywhere resulting in a more effective and responsive company.

Unity Telecom is a private company with a service oriented track record, and a dedicated hands-on management team.

**Unity's Mission** is to help organizations leverage communications technology to provide a positive impact on their business. Through innovative employees, and with best in class technology, we collaborate with customers to design solutions that best fit their environment, and then overlay ongoing service expertise to maximize the return on investment.

Telephone Systems

IP Telephony

Call Center/Contact Center

Unified Communications

Wireless

Messaging

Fax Server

Conferencing

Wiring and Cabinet Systems

Solution Design

Implementation and Ongoing Support

***Clear Solutions***

***Clear Advantage***

National support through direct offices and affiliated dealer network

Toll free national customer service access  
24hrs/7days/365days

Direct access to manufacturer technical support with corrective s/w patches and firmware updates

Certified factory trained , technicians engineers, software designers, and sales representatives

Extended warranty with a variety of flexible options to suit your business needs

Call Center performance analysis and tune up

Remote maintenance support included with every new system

Remote or On-site Move, add and changes

Major Emergency repair response on site within two hours at no additional charge

Preventative maintenance services included for every customer, with critical backups performed

Manufacturer augmented maintenance offers

Ongoing Account Management for local and international business

Authorized Reseller for:

**AVAYA**

Platinum BUSINESS PARTNER

**Panasonic**  
ideas for life



**Captaris**  
RightFax

**NORTEL**

**CallXpress**



**Customer Support Line 7x24**

**1-800-295-9565**

**Sales**

**1-866-71-UNITY(86489)**

**Email**

**[sales@unitytelecom.net](mailto:sales@unitytelecom.net)**

Visit [www.unitytelecom.net](http://www.unitytelecom.net) to learn more.

**We offer best of breed solutions coupled with comprehensive service and support.**